



Mark and Christina Melbourne
8972 Emerald Waters Court
Las Vegas, Nevada 89147

November 11th, 2002
David Brownell
Realty Executives
10750 W. Charleston Blvd. Suite #180
Las Vegas, Nevada 89135

Dear David,

This is an over due letter. Christina and I would like to express our sincere appreciation for your job well done in facilitating the transition in our recent move. We were married Saturday, October 26th, and have been consumed with wedding planning and settling into our new home. However we haven't forgotten, and want to recognize, your efforts.

None of us would argue that the experience of finding and getting us into a house this past summer was easy. I'm sure you have pickier clients but not many. We distinctly remember you taking us out on a Sunday evening to look for houses after having driven home from a "Viking weekend" in Utah. *We* didn't even feel like going house hunting that night, but your enthusiasm to find a place for us was contagious!

As you recall, finding the right house for us proved only to be half the battle. We all endured other realtors' incompetence and unprofessional behavior as well as potential buyers' lack of commitment. The professionalism and dedication shown to us by you was second to none, especially during the difficult times.

Friday, August 30th, frustrated by the inability to finalize our real estate deal, we were ready to move forward, with or without a new house. With the assistance of Gil and Ron at Millennium Mortgage, you sprung into action and made it all work out. There is no question in our mind that *you* were the reason the deal was completed that day.

We are very happy in our new home on Emerald Waters Court and have you to thank for it.

Sincerely,


Mark and Christina Melbourne